



CHUCK e. FOCUS

Week 34 – August 24, 2018

CHECK OUT THESE NUMBERS!

SHOUT OUT TO THESE OUTSTANDING RESTAURANTS FOR MAKING THE TOP 10 IN SALES INCREASE LAST WEEK!

Restaurant	2017	2018	YOY
1. Doylestown, PA #762	\$11,205	\$26,009	75.7%
2. Lake Charles, LA #709	\$20,360	\$30,650	50.5%
3. Roseville, CA #633	\$25,415	\$37,711	48.4%
4. NW Hwy OKC, OK #889	\$15,660	\$22,549	44.0%
5. Boise, ID #959	\$14,139	\$20,226	43.0%
6. Springfield, OH #938	\$15,708	\$22,201	41.3%
7. Greensburg, PA #763	\$15,852	\$22,237	40.3%
8. Las Cruces, NM #307	\$14,163	\$18,831	33.0%
9. Superior, CO #711	\$20,856	\$27,560	32.1%
10. Mansfield, OH #746	\$15,707	\$20,719	31.9%



FOR all YOU DO!

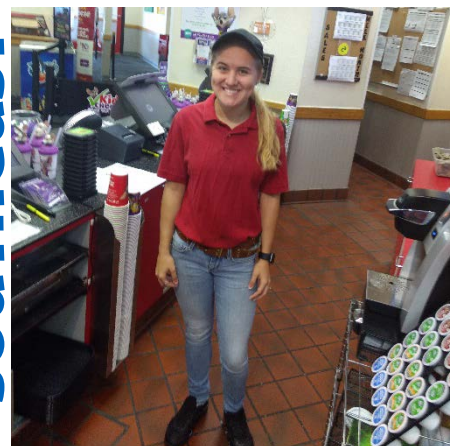


southeast

Ana Medrano plays a major role with Team Pearland #578! She has been part of the Chuck E. Family for 11 years now, and she loves to ensure all our guests receive quality product in a timely manner. In all the years that Ana has been with Chuck E., she is always on time and prepared for whatever the day has in store. She does an amazing job being the Kitchen Manager and driving our Cast Members to do their best in all areas of the building such as cash. Thank you Ana for all you do!

Cassandra Chambers is an amazing asset to Team Avon #674! Chuck E. has been lucky enough to have Cassandra part of their team for a little over 2 years, and she has already made such a huge impact! From training other Cast Members and Managers in all areas, she is also the Sauce Boss for Team Avon! What is Cassandra's favorite fun? Teaching people all she knows, and having fun while doing it! Thank you Cassandra for all you do!

seahnos





a&b moments...

I just wanted to reach out and let you know that we have been to this restaurant a few times in the past with our daughter. We had not been back in months because we had another baby. We told our oldest daughter she could pick a thing to do as a reward and she picked Chuck E. Cheese's. So we packed up the family and I made my friend come along too who had not been to a Chuck E. Cheese's since he was a kid over 20 years ago. I just wanted to thank the staff and company for showing us a turn around, everything was on point! Every Cast Member we talked to was fun and engaging. We were offered the new Stuffed Crust Pizza, and it was one of the best pizza's I've had in some time. The games were all working, it was clean, looked brighter, and just overall a really great afternoon for all of us. I wanted to make sure to take the time to say thank you for the hard work it took to get it to a new level. It was reasonably priced and again a great experience for everyone involved including our new baby who had her first Chuck E. Cheese's experience. I think you have a great concept and brand and wish you continued success like this location. I wish I had gotten individual employee names of people who helped us, but after thinking about the afternoon I wanted to make sure they are noticed for what they do and the great memory filled afternoon they helped create for me and my family.

Southeast Region
West Orlando, FL #719
RVP Bill Eich
DM Seneca Gray Robinson
GM Paul Perez

We had a wonderful time with our grandson, it has been 4 months since our last visit and we really noticed a big difference. New games, everything was spotless and shiny, great staff, and excellent food. I would also like to mention that Tori did an outstanding job with the pizza and wings and also helped on the floor when we needed it. We can't wait for our next visit! Everyone worked hard to please all of the guests. Keep up the good work!

Northeast Region
North Hills, PA #544
RVP Chris Kelly
AD Dan Bessemer
GM Carla Yurkovich
Cast Member Tori

I usually tend to travel to your Sports Arena Facility, but today I decided to take my baby to your location on 3414 College Ave. to celebrate my son's 4th birthday. I must say that all your staff at your College Ave location was amazing, great customer service, kind, and attentive to customer needs. I also must say that I usually never go with the intention to eat, because your pizza was non-flavor, but today I got impressed with the flavor and your new style of stuffed crust – delicious! Chuck E. Cheese's, you go a guest back for years to come. Thanks for hiring the smile and training the rest.

Western Region
Lemon Grove, CA #765
RVP Jim Brawley
DM Patty Cedillo
GM Salwan Issac

anniversaries 20+ YEARS

35 YEARS

Carmelo Greco

District Tech Mgr ~ 845

30 YEARS

Patricia Shrum

Asst. Manager ~ 948

25 YEARS

Denise Davis

Asst. Manager ~ 964

20 YEARS

Manuel Ponce

Tech Manager ~ 043

10 YEARS

Amanda Yelton ~ 452

Maria Reyes ~ 496

Brandon Skipper ~ 703

Ching Moua ~ 724

Christin Hill ~ Call Center

5 YEARS

Luis Chavez ~ 307

Yamilex Santiago ~ 457

Anthony Martinez ~ 511

Jessica Darrow ~ 548

Warren Ainsworth ~ 778

Julio Ariciaga ~ 790

Kayla Fugiasco ~ 842

sales contest

The promo cups are flying out the door!
Check out these leaders so far!

Leading Restaurants Per District

Cindy Light

1. La Mirada, CA #447

Arshad Khan

1. Victorville, CA #356

Wayne Casey

1. Boise, ID #959

Patricia Cedillo

1. Hemet, CA #376

Tim Kerum

1. Garden Grove, CA #422

John Chudzinski

1. Layton, UT #114

Steve Charlebois

1. Santa Maria, CA #761

Frank Cassar

1. Regina, SK #872

Tony Reynolds

1. Olympia, WA #300

Todd Bell

1. Joplin, MO #749

Louis Deignan

1. Las Vegas Nellis, NV #313

Adam Shafran

1. Redwood City, CA #108

Denny Lynch

1. Lincoln, NE #568

Chad Estrada

1. Troy, MI #826

Daniel De Los Santos

1. Flushing, NY #647

Denny Sanders

1. Mansfield, OH #746

Shawna Vazquez

1. New Hartford, NY #646

Dan Bessemer

1. Lancaster, PA #540

Mike Svoboda

1. Salisbury, MD #771

Yuri Pena

1. Hempstead, NY #527

Angela Brewer

1. South Bend, IN #931

Troy Watring

1. Crystal Lake, IL #053

Ali Elali

1. Sharonville, OH #738

Richard Balboni

1. Dartmouth, MA #751

Eric Montes

1. Sioux City, IA #656

Susan Jensen

1. Charleston, WV #628

Jon Fiorentine

1. Deptford, NJ #481

Dustin Gasper

1. Madison, WI #604

Eric Bargas

1. Texarkana, TX #570

Nestor Rivera

1. Sumter, SC #657

Frank Ramirez

1. Houston, TX #790

Hashem Saadat

1. Goldsboro, NC #386

Anthony Chapa

1. Norman, OK #893

Bill Pressel

1. San Ant Bandera, TX #593

Seneca Gray-Robinson

1. St. Petersburg, FL #460

Brian Pitre

1. Gulfport, MS #562

Jim Hamblen

1. Chattanooga, TN #969

Daniel Smoote

1. Houston, TX #571

Peter Panunzi

1. Boynton Beach, FL #781

Kelli Kasper

1. Sherman, TX #857

Joe Risnear

1. Macon, GA #614

Michele Beavan

1. Bowling Green, KY #567

Maurice Chandler

1. Columbus, GA #869

Leading Restaurants per Region

Southeast Region

1. Bowling Green, KY #567
2. Texarkana, TX #570
3. San Antonio, TX #593

Northeast Region

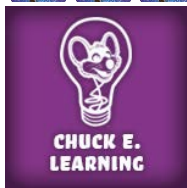
1. Deptford, NJ #481
2. Lancaster, PA #540
3. Flushing, NY #647

Western Region

1. Layton, UT #114
2. Hemet, CA #376
3. Grand Junction, CO #708

Leading Restaurants Company Wide

1. Deptford, NJ #481
2. Lancaster, PA #540
3. Flushing, NY #647
4. Layton, UT #114
5. Hemet, CA #376



Grand Re-openings

Lake Charles, LA #709



Las Vegas, NV #311



Merchandise Updates

INTERNATIONAL  PAPER



Graphic Packaging
INTERNATIONAL

Notice anything different with the packaging of our cups?

International Paper has changed their name to Graphic Packaging!

Please note: The packaging our cups arrive in may have changed, but our product remains the same.

If you have any further questions, please reach out to purchasing@cecentertainment.com



RISK management

Tip of the Week:

POS Device Security:

To ensure we remain secure, weekly inspections of all POS devices must be performed. If you notice something wrong or unusual, stop using the device and report the issue to the Help Desk immediately.



BIRTHDAY Reservation

In the reservation system...

Do you know the difference between a party that is booked, changed, or confirmed?

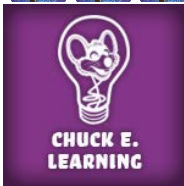
To us in the restaurants, there is no difference because the party is still happening! All that really matters is, "Is it active or is it cancelled?"

Good News!

The reservation status dropdown has simplified to just show those two options! This option is available on both the Reservation Tab **AND** the Deposit Tab.

More changes to formatting and grouping of items coming soon!

What other enhancements would YOU like to see on the birthday page? Let us know at learning@cecentertainment.com



RUBY Pin earners



Cindy Light's district is turning up the heat with yet another Ruby Pin Earner! Samantha Norris has been part of the Chuck E. family in restaurant #358 Torrance for 4 years now! Making sure her party parents don't have to worry about anything and having fun is her key to Ruby Success! Samantha is always on top of everything with her Birthday Parties and makes sure her Party Parents are informed of everything happening in the parties. Thank you Samantha, for all you do your pin is much earned!

*~ Everything was great, we all enjoyed ourselves and our server Samantha was the best! Very helpful, informative, and right on top of things. She was kind, sweet, and she made us feel welcomed and didn't rush us. She was the best! ~
~ Our hostess Samantha was amazing, so unbelievably helpful. She really made a crazy day so much easier. Very attentive, great food, fantastic staff. I'd definitely do this all over again! ~*

In just 2 years time, Gabby Hermanson has risen to the top, earning her Ruby Pin! With her team in St. Cloud, MN, and her DM Eric Montes cheering her on, we all could not be more proud of Gabby! Gabby loves going above & beyond for every party she encounters. Parties love her and her willingness to go above & beyond in all she does. She is always smiling and making people laugh. Thank you Gabby, for all you do!



*~ The party was so much fun for the kids and parents attending. Definitely a value having a Chuck E. Cheese party over hosting our own at home. Stress free for mom & dad, and our birthday girl enjoyed every minute! Our Party Hostess, Gabby was very attentive and patient, she's a Rockstar! ~
~ Gabby was fantastic! This was our 5th party so we know the drill. She was able to make it run smoothly for 6 rambunctious boys who were mostly interested in games, but she definitely helped tame the crowd and keep it rolling without losing interest. ~*



PLAY Band DISPLAYS



Effective 8/27, each restaurant will receive new price stickers for the Play Band Displays.

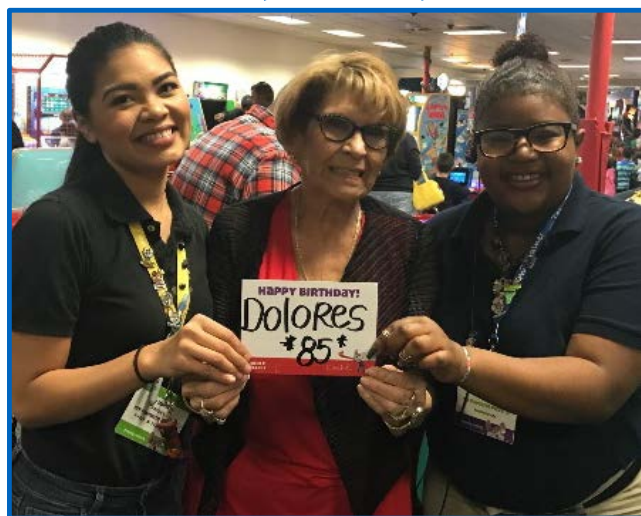
The round \$7.99 sticker should be attached to the display in the upper right hand corner, as displayed in the picture.

If you have any questions, please contact purchasing at

purchasing@cecentertainment.com



FIRST EVER... SAPPHIRE Pin Earner!



Congratulations to Brooke-Lynn White from Team Torrance #358! Jim Brawley, Cindy White, and Nidal Zmily could not be more proud of you for achieving for FIRST (of many more to follow in Chuck E.) Sapphire Pin! Brooke earned her Ruby Pin with her amazing Party Server skills in April of 2018, and in the blink of an eye she has now earned her Sapphire Pin! Congratulations Brooke, on an amazing job!

~ Brooke did an excellent job attending to our needs consistently and keeping the party going. ~

~ The party was super fun! Our server, Brooke, was the best! She made sure we were well taken care of and was so entertaining. Will definitely come back! ~

CHUCK E. CHEESE'S

HOT JOBS



General Manager

668 ~ Jonesboro, AR	472 ~ Manchester, NH
367 ~ Ladera Heights, CA	485 ~ N. Bergen, NJ
414 ~ Murrieta, CA	489 ~ Wayne, NJ
461 ~ West Hills, CA	526 ~ Syracuse, NY
761 ~ Santa Maria, CA	649 ~ Howard Beach, NY
711 ~ Superior, CO	064 ~ Charlotte, NC
759 ~ Dover, DE	831 ~ Windsor, ON
430 ~ Tampa Carolwood, FL	450 ~ Snyder Plaza, PA
436 ~ Clearwater, FL	541 ~ Scranton, PA
778 ~ Naples, FL	763 ~ Greensburg, PA
456 ~ Skokie, IL	383 ~ Spartanburg, SC
687 ~ Riverpoint, IL	074 ~ Antioch, TN
931 ~ Southbend, IN	854 ~ Grapevine, TX
770 ~ Frederick, MD	114 ~ Layton, UT

Tech Manager

669 ~ Rogers, AR	341 ~ Kokomo, IN	649 ~ Howard Beach, NY
108 ~ Redwood City, CA	946 ~ Ft. Wayne, IN	637 ~ Greensboro, NC
419 ~ Rancho Cucamonga, CA	412 ~ Catonsville, MD	738 ~ Sharonville, OH
768 ~ Pinole, CA	566 ~ Hattiesburg, MS	536 ~ Erie, PA
784 ~ Vista, CA	568 ~ Lincoln, NB	383 ~ Spartanburg, SC
788 ~ Escondido, CA	499 ~ Hicksville, NY	928 ~ Midland, TX
602 ~ Conyers, GA	641 ~ Bronx Terminal, NY	071 ~ Dale City, VA
729 ~ Atlanta, GA		305 ~ Bellevue, WA

Regional Positions

L&D Manager

Based in NE Region

Please visit www.chuckecheese.com/careers to review all open Chuck E. Cheese positions



peter piper pizza.

interested in a peter piper opportunity?

General Manager
General Manager

Miami/Central Plaza, FL #1271
Sierra Vista, AZ #1250

Please visit <http://www.peterpiperpizza.com/search-jobs.html> to review all open Peter Piper Pizza positions